

## About Us

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**Shaping the future of building!** This is the claim of our brand and the engine that drives our team. We clearly focus on technology, whose further development and contribution to sustainable and economical construction is close to our heart.

### Our company policy

Our value base creates the basis for dealing with our business partners as well as among our employees. The aim of our actions is to always offer our customers and partners optimum benefits. The same applies to our employees, society and our environment. We have committed ourselves to the principle of sustainability in order to be able to guarantee the environmentally compatible and safe manufacture of our products, the safety and health of our employees and compliance with existing legal regulations.

Our products should be customer-oriented and reliable, both internally and externally. In doing so, we are guided by the principle "Quality means conformity of agreement and execution" and follow these principles:

- Orientation to the needs of our customers;
- Quality in everything we do;
- Zero defects - strategy;
- Continuous improvement of all processes

Systematic compliance with this principle is supported by our management system and extends to all areas of the company. Our management system thus forms the basis for uniform action and the continuous improvement process.

Our range of products and services is based on a holistic view of the market and processes and adapts to the future-oriented requirements and trends in the construction sector or actively helps to shape them.

With this declaration of principles, the management and all employees commit themselves to align their actions with the applicable regulations and guidelines. Compliance is subject to regular self-monitoring and external audits.

### Our promise to customers

- Innovation around the topic textile concrete
- competent advice in all technical questions
- technologically and economically safe construction
- integrated solutions that go far beyond the individual product
- experience of highly trained employees and entrepreneurial environment
- tried and tested in practice
- serious in every respect and worthy of customer confidence

The quality planning of products and services in the operational business is carried out in compliance with the defined quality objectives, the relevant standards, regulations and rules and the requirements generally specified by the customer in inquiries. The responsibility for defining the tasks and competencies for quality planning is subject of the management.

### **Our business objectives**

- customer satisfaction
- efficiency of project development
- competence of the employees
- technologically leading

The Management Board, 2020

Dr. Christian Kulas